

Technology in Travel Training



Objectives

See how technology can be used to benefit:

- The Trainee
- The Trainer
- The Manager

Objectives, cont'd

- Alleviate Fears
- Misconceptions

CAUTION!

- Use of technology is not for every trainee
- Some devices are not suitable for different individuals
- Comfort Level
- Margin for error
- Teach paper schedules first



Messages



Calendar



Notes



Reminders



Maps



YouTube



Videos



Contacts



Game Center



iTunes



App Store



Newsstand



FaceTime



Camera



Photo Booth



Settings



FileMaker Go



CG Transit



Numbers



Find iPhone



Safari



Mail



Photos



Music



Baseline Sub, Boulder, CO - [Update precise location](#)



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Find iPhone



Safari



Mail



Photos



Music

🔍 Search Inbox

From: **Carla Santos**

Details

Carla Santos Friday
DAILY INTERVIEWS 8-10-12
FYI Interviews – 22 No Show – 1 Carla Santos-Gozon Administrative Specialist Pho...

DAILY INTERVIEWS 8-10-12
August 10, 2012 7:31 PM

Carla Santos @ Friday
ARRIVALS 8-10-12
Pls. see attached. Thanks Carla Santos-Gozon Administrative Specialist Phone #:538-0033...

FYI

Paratransit Color Co... @ Friday
8-14 Reminder Calls 08/10/2012 15:46
Scanned from MFP-06915144. Date: 08/10/2012 15:46 Pages:4 Resolution:400x4...

Interviews – 22

No Show – 1

Tarole Watts Friday
RE: TT -
Hi Calvert, Ms. is interested in TT. She said she will be off Island until 8/17/12. You...

Carla Santos-Gozon
Administrative Specialist
Phone #: [538-0033](tel:538-0033)
Fax #: [538-0055](tel:538-0055)

Carla Santos @ Friday
CALL LIST 8-15-12
Pls. see attached. Thanks Carla Santos-Gozon Administrative Specialist Phone #:538-0033...

Ung, Geri Y. O. Friday
RE: Bus Passes

Carla Santos @ Friday
NO FARE REPORT 8-13-12
Pls. see attached. Thanks Carla Santos-Gozon Administrative Specialist Phone #:538-0033...

Carla Santos @ Friday
3 DAY RIDE REPORT 8-13 - 8-15
Pls. see attached. Thanks Carla Santos-Gozon Administrative Specialist Phone #:538-0033...



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- BUS ROUTES & SCHEDULES**
- FARES & PASSES**
- RIDE STA**
- PLANNING INITIATIVES**
- ABOUT STA**

Trip Planner

What's New

STA's future planning process
View the STA Moving Forward video here



- Routes & Schedules
 - Routes
 - Service Changes: September 16, 2012
 - How to Read A Schedule
 - How Do I Get There?
 - STA System Map
 - Park and Ride Lots
 - Plaza Boarding Zones
 - Holiday Information
 - Snow Detours

Routes

(all routes are accessible for people with wheelchairs)

- > City Loop
- > 01 Plaza / Arena Shuttle
- > 02 Southside / Medical Shuttle
- > 20 Spokane Falls Community College
- > 21 West Broadway
- > 22 NW Blvd.
- > 23 Maple / Ash
- > 68 Cheney Local
- > 90 Sprague
- > 94 East Central/Millwood
- > 96 Pines/Sullivan
- > 97 South Valley (Alert)
- > 98 Liberty Lake via Sprague
- > 124 North Express (Alert)

Buy your STA pass at select Rosauers, Super I Foods and Huckleberry's stores.

Trip Planner

Google Transit Trip Planner

CLOSE

SFCC										Wellesley				29th Ave						29th Ave.						Wellesley			
20 From Downtown Weekday										33 Eastbound Weekday				44 To Downtown Weekday						44 From Downtown Weekday						33 Westbound Weekday			
Zone	1	2	3	4	5	6	7	8	9	9	10	11	12	13	14	1	Zone	Continues as route	Zone	1	14	13	12	11	10	9	9		
	Leave Plaza	Riverside Hemlock	Clark Ash	SFCC	Belt Wellesley	Wellesley Division	Wellesley Haven	SCC	Arrive Sprague Havana	Leave Sprague Havana	18th Ray	29th Freya	South Hill Park & Ride	29th Bernard	14th Grand	Arrive Plaza				Leave Plaza	14th Grand	29th Bernard	South Hill Park & Ride	29th Freya	18th Ray	Arrive Sprague Havana	Leave Sprague Havana		
										5:39	5:45	b5:49	5:54	6:01		6:12	8											5:17	
										6:04	6:10	g6:14	6:19		6:26	6:37	8	20c											5:42
										6:19	6:25	b6:29	6:34	6:41		6:52	8	20											5:57
										6:34	6:40	g6:44	6:49		6:56	7:07	8	20c											6:12
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CG Transit



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Music

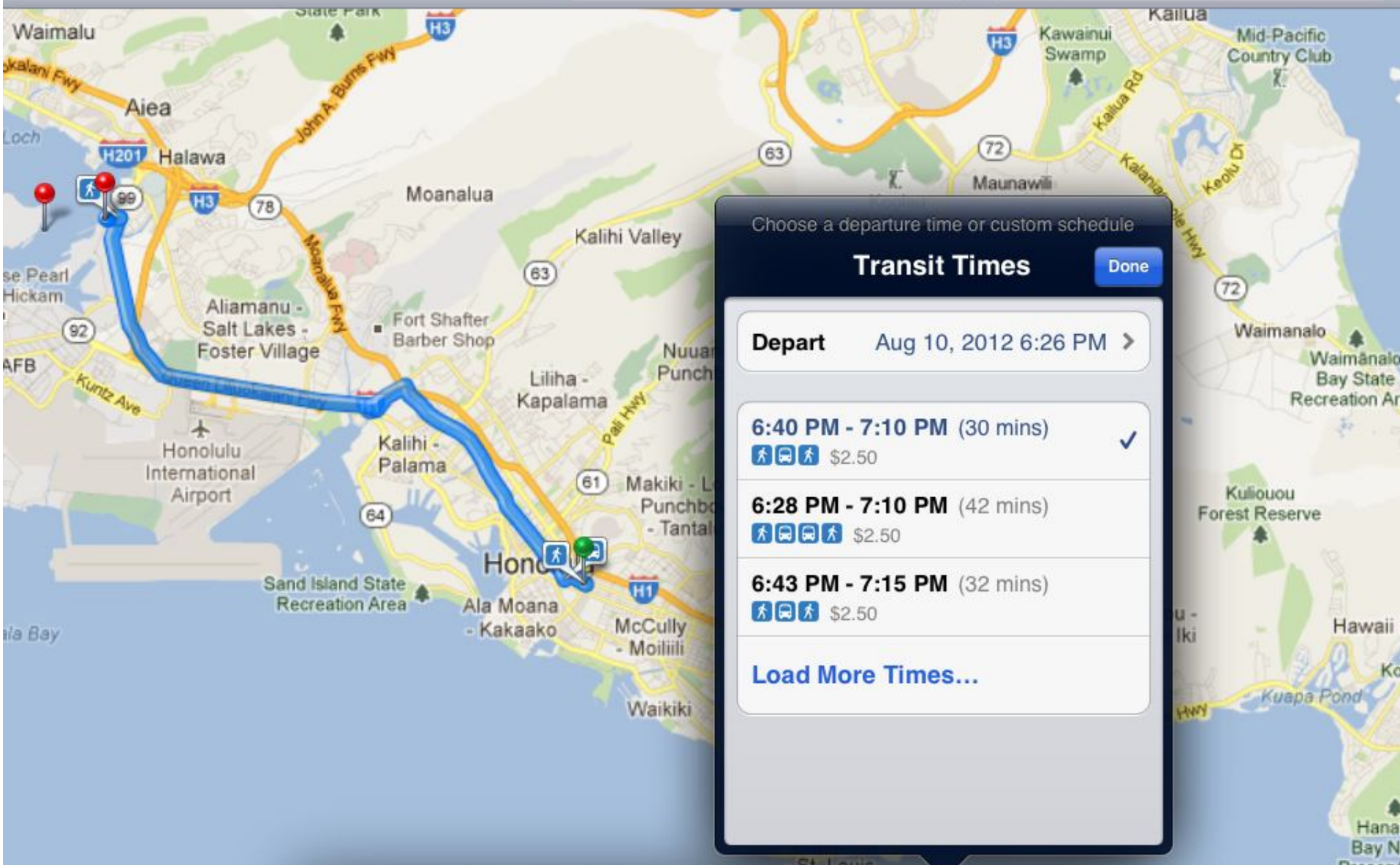
Search

Directions

1100 ward ave 96814



Uss arizona memorial



Choose a departure time or custom schedule

Transit Times

Done

Depart Aug 10, 2012 6:26 PM >

6:40 PM - 7:10 PM (30 mins)

🚶🚗🚏 \$2.50



6:28 PM - 7:10 PM (42 mins)

🚶🚗🚏 \$2.50

6:43 PM - 7:15 PM (32 mins)

🚶🚗🚏 \$2.50

[Load More Times...](#)



Departs at 6:40 PM
Arrives at 7:10 PM; \$2.50



Start



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Music

Calendars

Invitations (0)

Day

Week

Month

Year

List

Search

August 2012

all-day	12 Sunday	13 Monday	14 Tuesday	15 Wednesday	16 Thursday	17 Friday	18 Saturday
						HOILDAY	
9 AM							
10 AM							
11 AM							
Noon							
1 PM		James	Ann	Christopher		Philip	
2 PM							
3 PM							
4 PM							
5 PM							
6 PM							
7 PM							
8 PM							

Today

Jul 29 - 4
Aug 5 - 11
Aug 12 - 18
Aug 19 - 25
Aug 26 - 1
Sep 2 - 8
Sep 9 - 15
Sep 16 - 22
Sep 23 - 29
Sep 30 - 6

+



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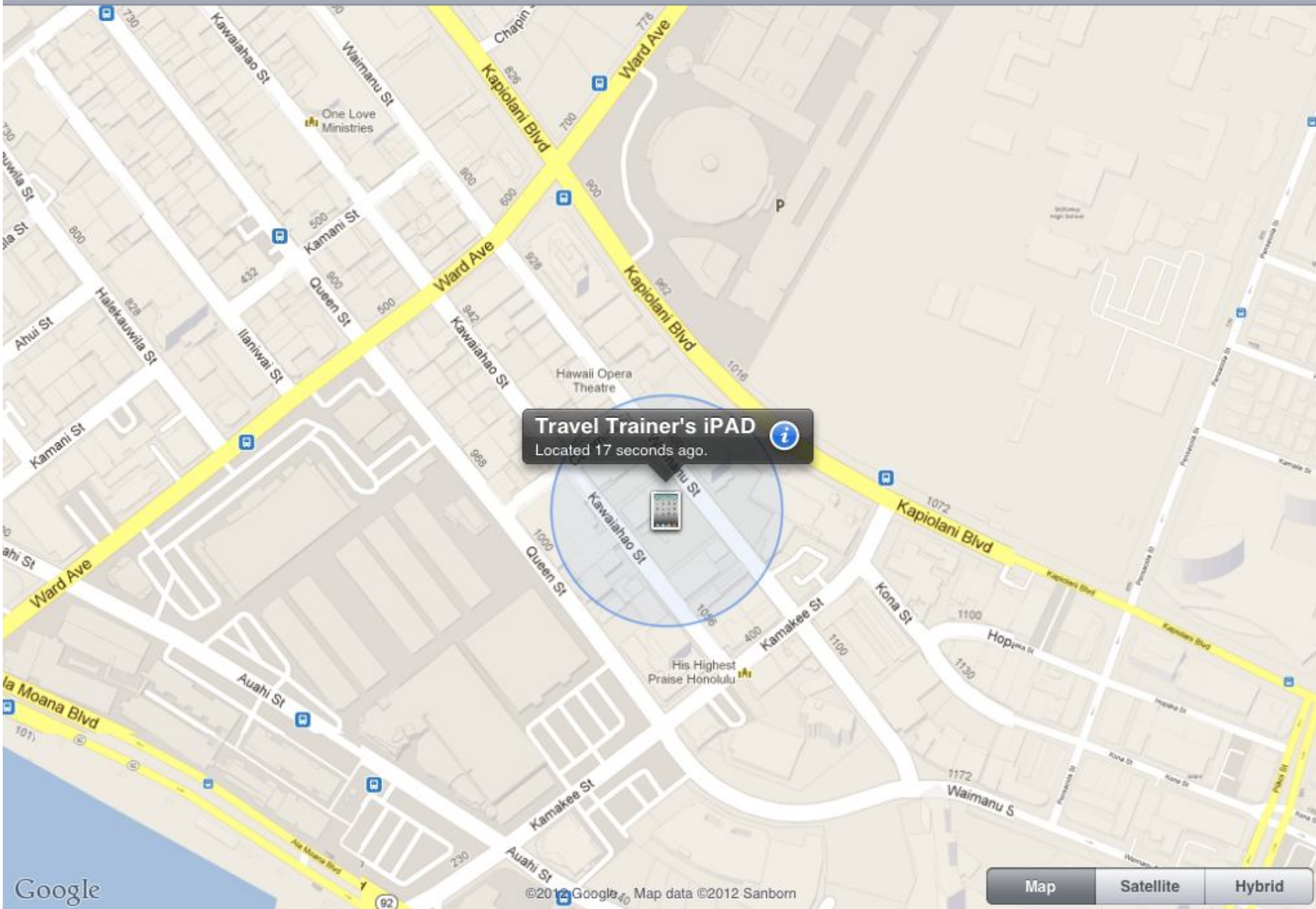


Music

Devices



Sign Out



Travel Trainer's iPad

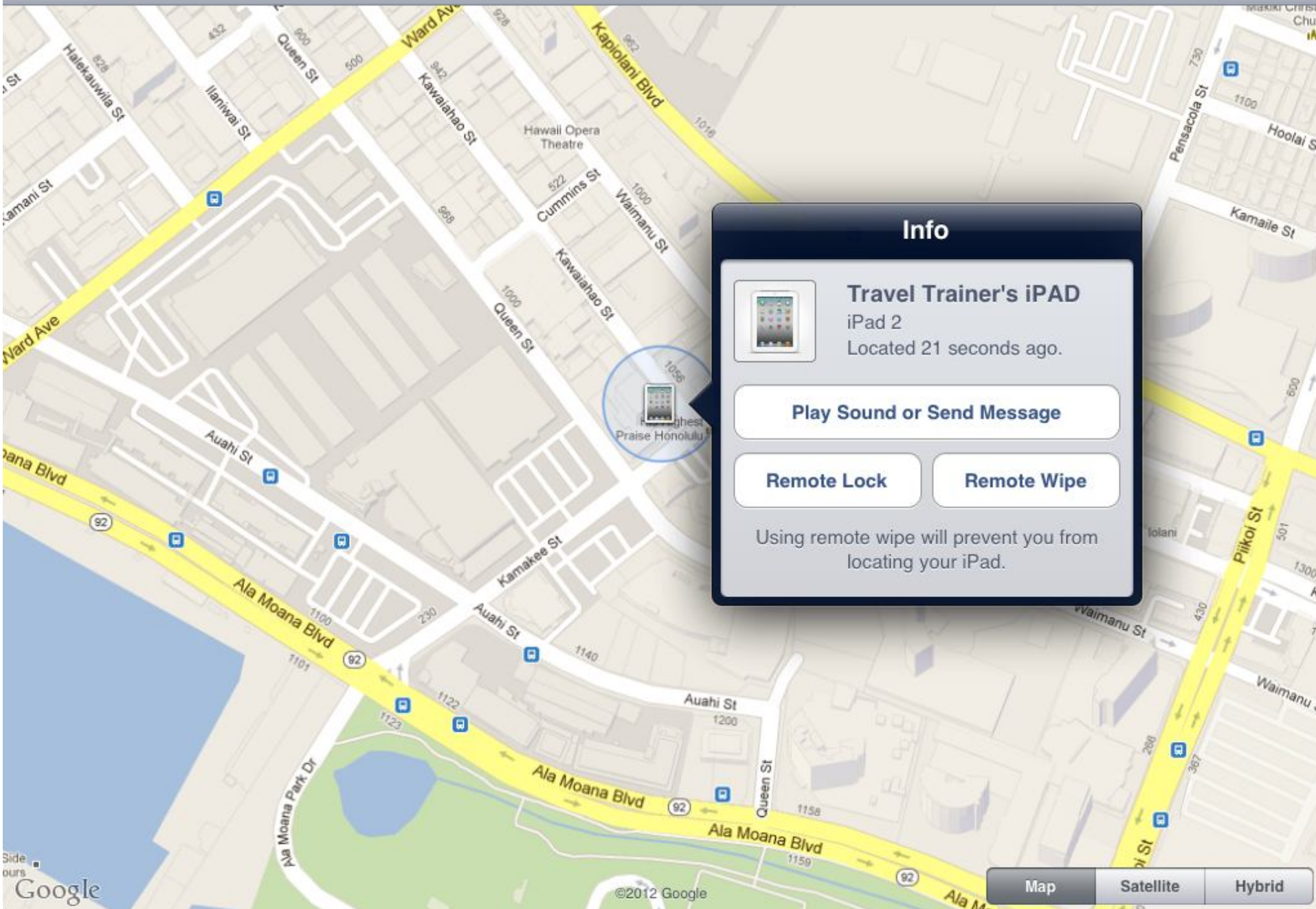
Located 17 seconds ago.



Devices



Sign Out



Info



Travel Trainer's iPad
iPad 2
Located 21 seconds ago.

Play Sound or Send Message

Remote Lock

Remote Wipe

Using remote wipe will prevent you from locating your iPad.

Map

Satellite

Hybrid

Devices

Sign Out

Help

Devices



Manager's iPad

Located 24 seconds ago.



Mobility Coordinator iPad 2

No location available



Mobility Coordinator iPad 3

No location available



Mobility Coordinator's iPad

Located 22 seconds ago.



Travel Trainer's iPad

Located 22 seconds ago.

Travel Trainer's iPad

Located 22 seconds ago.



Devices



Sign Out

Help

Devices



Manager's iPad
Located 43 seconds ago.



Mobility Coordinator iPad 2
No location available



Mobility Coordinator iPad 3
No location available



Mobility Coordinator's iPad
Located 42 seconds ago.



Travel Trainer's iPad
Located 12 seconds ago.

Manager's iPad

Located 43 seconds ago.





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iPad Home



Photo

TEST, CARLA

Start Over

TEST CARLA MT ID 3
HandiVan ID 151275

Profile

Assessment

Trainee

Checklist

Consent Forms

Trainee

Guardian

VIP



iPad Home



Photo

TEST, CARLA

Choose From Library

Get Signature

Take Photo

Open

Email

CARLA

MT ID 3

HandiVan ID 151275

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Record 1 of 14





iPad Home



Photo

TEST, CARLA

Start Over

TEST CARLA MT ID 3
HandiVan ID 151275

Profile **Assessment**

Trainee **Checklist**

Consent Forms

- Trainee**
- Guardian**
- VIP**



Home

Profile



TEST, CARLA

TEST

CARLA

MT ID 8

DMS ID 140000

Nickname JJ

DOB

2/15/1955

Gender F

Phone 1

222-5523

Work

Phone 2

542-1569

Msg

Local Street

151 S ADAMS

450

SPOKANE

WA 99208

Area

North Side

Address Notes

AFH

Emergency Contact

X

Last

First

Test

Fred

Relation

Brother

Phone

555-1212

Type

Cell

Mailing

PO BOX 2345

SPOKANE

WA 98208





Mobility Aids

- Cane
- Car Seat
- Comm Bd
- Crutches
- Leg Brace
- Lift Required
- MWC
- Port Oxygen
- Prothesis
- PWC
- Scooter
- Svc Animal
- Walker; Walker/Seat

Disability

- Arthritis
- Blind
- Cognitive
- COPD
- CP
- Diabetes
- Dialysis
- Hearing
- Heart/Oxygen
- Low Vision
- MS
- Para
- Physical/Other
- Psychiatric
- Quad
- Seizures

Accessibility

- NONE
- Large Print
- CD
- Audio Tape
- Braille
- Interpreter

Condition Comments

Stroke 2009 copd

Internal Notes

Created Date Created By

Carla lost her ID - sent one 5/29/12

fkasdjflksdjfljsdfkljsdkl

dfskjdfjsfkjsdhf

Height 6'2

Hair Brown

Profile Senior Psych Low Income

Weight 160

Eyes Blue

Physical Visual LEP

Cognitive Veteran





iPad Home



Photo

TEST, CARLA

Start Over

TEST CARLA MT ID 3
HandiVan ID 151275

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Home

Assessment



TEST, CARLA

TEST

CARLA

MT ID 8

DMS ID 140000

Height

6'2

Hair

Brown

Senior

Visual

Weight

160

Eyes

Blue

Physical

Veteran

Age at Referral

56.3

Cognitive

Low Income

Psych

LEP

Ethnicity

Caucasian

Black

Am Ind/AK Nat

Hispanic

Asian/Pac Is

Description

Beard, usually wears a suit.

Assessment

6/15/2011

Russel

Training

General

Destination

Reason





iPad Home



Photo

TEST, CARLA

Start Over

TEST CARLA MT ID 3
HandiVan ID 151275

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Mobility Trainee



TEST, CARLA

TEST

CARLA

MT ID 8

DMS ID 140000

Trainer **Russel**

Smart Card 14569

Paratransit ID

Referral Date 6/1/2011

Referral Intake By Marilyn

Referral Intake 6/5/2011

Referral Status Accept

Referral Status Date 6/9/2011

Age at Referral 56.3

Training Type Previous Bus Experience

Senior = 65 and older

Entry Status Previous Bus Experience

Paratransit Rider No

Trainee Profile

- Senior
- Physical
- Cognitive
- Psych
- Visual
- Veteran
- Low Income
- LEP

ModifiedDate 8/12/2012

Referral Source

Source

Maplewood

Source Type

Senior Housing

Contact

Contact Phone

Case Man

Internal Training Notes





Case Mgr

Case Mgr Phone

Internal Training Notes

10/13/11 MC: Left message
 10/14/11 MC: Left message
 10/18/11 MC: Spoke with Ms Test. Accepted for Basic Training. Assessment set for 10/10/11 - 9:30 AM
 10/21/11 RC:dfldjflksadjfl

Training Checklist & Billing Information

Assessment	6/15/2011	Russel	Training Start Date	6/16/2012
Assess Next Step	Yes		Training End Date	6/30/2012
Assess Hours	2		Training Hours	
Consent Form	6/15/2011		Successfully Trained	Yes
Emergency Info	6/15/2011		Progress Checklist	6/30/2011
Insurance Form	6/15/2011		Final Report Review	6/30/2011
Follow Up 1			Final Report Approved	6/30/2011
Follow Up 2			Training Invoice Date	6/5/2011
Follow Up 3				

Destination Information

Origin	Destination - Address Unit, City, ST Zip	Route	Dest Cert	Rt Cert
Arise	Desert	Final Destination Note	Med	Trin/M





Destination Information

Origin	Destination - Address Unit, City, ST Zip	Route	Dest Cert	Rt Cert
Arrive	Depart	Final Destination Note	Mode	Trips/Mo
Path of Travel				
Home	ZCP 456 Main St Spokane, WA 99207	Yolo 5	No	No
	Cannot cross busy street	FR	0	
Add to Common?	<input checked="" type="checkbox"/> Yes Go to stop @ 1st & Smith, get on bus 5, exit at 4th & Main, cross street to destination			
Home	Goodwill - 1512 NW 10th Ave Spokane, WA	RT 8B,	Yes	No
8:00 AM	3:30 PM Only trained to destination. No need to learn entire	FR	40	
Add to Common?	<input checked="" type="checkbox"/> Yes Go to stop at 1st & Smith, take 8B to Plaza, transfer to 12, exit at Murray and 10th, destination on left.			
Work	Safeway - North Hill, 900 NW Cedar, Spokane, WA	7		
		FR		
Add to Common?	<input checked="" type="checkbox"/> Yes			
Home	Aunt Susie's - 456 Blaine St Apt 4 Cheney, WA	6		
		FR		
Add to Common?	<input type="checkbox"/> Yes			
Home	Healing Room 122 E 1st.			
		FR		
Add to Common?	<input type="checkbox"/> Yes			





iPad Home



Photo

TEST, CARLA

Start Over

TEST CARLA MT ID 3
HandiVan ID 151275

Profile

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Trainee

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VIP



Home

Checklist 2

Progress Checklist



TEST, CARLA

Trainer

Russel

TEST

CARLA

MT ID 8

DMS ID 140000

Training

1	5/23/2012	2	5/25/2012	3	5/31/2012	4	6/2/2012
5	6/9/2012	6		7		8	
9		10					

Progress Notes

[Empty text area for progress notes]





Street Crossing

Introduced

Acquired

With Light

12/23/2011

12/22/2011

Done with ease Done with difficulty Unable to perform

Without Light

12/21/2011

12/21/2011

Done with ease Done with difficulty Unable to perform

Preparedness

Introduced

Acquired

Dresses Appropriately

12/20/2011

12/23/2011

Done with ease Done with difficulty Unable to perform

Leaves on time

12/20/2011

12/20/2011

Done with ease Done with difficulty Unable to perform

Has bus pass

12/20/2011

12/20/2011

Done with ease Done with difficulty Unable to perform

Carries identification

12/20/2011

12/20/2011





Carries identification

12/20/2011

12/20/2011

Done with ease Done with difficulty Unable to perform

Bus Business

Introduced

Acquired

Knows bus numbers

12/20/2011

12/20/2011

Done with ease Done with difficulty Unable to perform

Identifies bus numbers

12/20/2011

12/20/2011

Done with ease Done with difficulty Unable to perform

Shows bus pass

12/20/2011

12/20/2011

Done with ease Done with difficulty Unable to perform

Seating

12/20/2011

12/20/2011

Done with ease Done with difficulty Unable to perform

Bus rules

12/20/2011

12/20/2011

Done with ease Done with difficulty Unable to perform





Landmarks

Introduced

Acquired

Knows each landmark

5/31/2012

5/31/2012

Done with ease Done with difficulty Unable to perform

Watches

12/20/2011

12/20/2011

Done with ease Done with difficulty Unable to perform

Recognizes

5/31/2012

12/20/2011

Done with ease Done with difficulty Unable to perform

Pulls Cord

12/20/2011

12/20/2011

Done with ease Done with difficulty Unable to perform

Exiting

Introduced

Acquired

Seated until bus stops

12/20/2011

12/20/2011

Done with ease Done with difficulty Unable to perform





iPad Home



Photo

TEST, CARLA

Start Over

TEST CARLA MT ID 3
HandiVan ID 151275

Profile

Assessment

Trainee

Trainee

Checklist

Consent Forms

Trainee

Guardian

VIP

Home

Consent Form

Insurance

Photo

TEST CARLA MT ID 3 HandiVan ID 151275

I, CARLA TEST, hereby agree to participate in STA's Mobility Training Program. I understand that the training procedure involves walking within the community, crossing intersections, and riding STA vehicles. I understand that information regarding my progress in the program and will be recorded upon observation and that I may review that information at any time.

I have had the opportunity to discuss the Mobility Training Program with the Trainer and to ask questions. I approve of the program under the direction of STA and Paratransit, Inc.

I understand that neither STA nor Paratransit, Inc. nor any employee thereof makes any representation that I will be able to use public transportation without assistance or to travel alone following the completion of mobility training.

I understand and agree that the decision to travel alone or without assistance after the completion of the Mobility Training Program rests solely with me.

I do not hold STA nor Paratransit, Inc. or any employee thereof responsible for any actions on my part after completion of the training program.

Carla Test 7/26/2012

CARLA TEST Signature Date

[Trainer Signature] 7/26/2012

Trainer Signature Date



Messages



Calendar



Notes



Reminders



Maps



YouTube



Videos



Contacts



Game Center



iTunes



App Store



Newsstand



FaceTime



Camera



Photo Booth



Settings



FileMaker Go



CG Transit



Numbers



Find iPhone



Safari



Mail



Photos



Music

Settings

-  **Airplane Mode** OFF
-  **Wi-Fi** Millennium_Boulder
-  **Notifications**
-  **Location Services** On
-  **Cellular Data**
-  **Brightness & Wallpaper**
-  **Picture Frame**
-  **General**
-  **iCloud**
-  **Mail, Contacts, Calendars**
-  **Twitter**
-  **FaceTime**
-  **Safari**
-  **Messages**
-  **Music**
-  **Video**

General

Automatically lock and unlock your iPad when you close and open the iPad cover.

Restrictions Off >

Use Side Switch to:

Lock Rotation ✓

Mute

Multitasking Gestures ON

Use four or five fingers to:

- Pinch to the Home Screen
- Swipe up to reveal multitasking bar
- Swipe left or right between apps

Date & Time >

Keyboard >

International >

Accessibility >

Reset >

Settings

- Airplane Mode OFF
- Wi-Fi Millennium_Boulder
- Notifications
- Location Services On
- Cellular Data
- Brightness & Wallpaper
- Picture Frame
- General**
- iCloud
- Mail, Contacts, Calendars
- Twitter
- FaceTime
- Safari
- Messages
- Music
- Video

General

Accessibility

Vision

- VoiceOver** Off >
- Zoom** Off >
- Large Text** Off >
- White on Black** OFF
- Speak Selection** Off >
- Speak Auto-text** OFF

Automatically speak auto-corrections and auto-capitalizations.

Hearing

Mono Audio OFF

L R

Physical & Motor

- AssistiveTouch** Off >
- Triple-click Home** Off >

CAUTION!

- Cell phone/mobile electronic theft is growing at an alarming rate
- Use common sense when using devices in public

QUESTIONS?

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